What we want to achieve for 2020-24

The Joint Strategic Plan 2020-24 sets out the actions that the Safeguarding Adults Board want to achieve for the next four years, partners will use these priorities to set targets for their own organisations. The 6 key principles of safeguarding defined in the Care Act 2014 formed the framework around how the priorities for safeguarding adults in Greenwich were to be identified. An event was held on 26 February 2020 to identify the actions for the next three years. However, given the impact of the Covid 19 pandemic the strategic plan has been extended to four years, with the first year’s actions spread over two years. Board members will be responsible for leading on certain priorities.

Over recent years the board has focused its work on Domestic Abuse, Transition, Modern Slavery and raising awareness, the board will continue to work on these areas and sustain this thematic work.

How will the effectiveness of this strategic plan be measured?

Annual Report - The board has a statutory duty to produce an annual report at the end of each year which details the work of the board and its effectiveness.

Self-audit tools - Each year we ask partners to complete a self-audit tool to detail the effectiveness of the board and where there might be areas of challenge.

Challenge Event - The board also holds a challenge event each year which is another way the board can measure its effectiveness and make improvements for the following year.
Partnership

The Safeguarding Adults Board is made up of the following partners who have all signed up to this strategic plan.

Oxleas NHS

NHS Foundation Trust

Lewisham and Greenwich NHS Trust

healthwatch Greenwich

serco

Royal borough of Greenwich

HM Prison & Probation Service

South East London Clinical Commissioning Group

London Fire Brigade

London Ambulance Service NHS Trust
Safeguarding Adults Board Arrangements in Greenwich

- Leadership Executive Group
- Safeguarding Adults Board
  - Task Group
    - Quality Assurance Sub-group
  - Task Group
    - Performance Sub-group
  - Task Group
    - Learning & Development Sub-group
  - Communication & Engagement Sub-group
  - Safeguarding Adults Reviews Evaluation Sub-group
Priorities for 2020-24

**EMPOWERMENT**
People are supported and encouraged to make their own decisions

- Expanding user engagement across the borough by identifying an organisation or worker to undertake work with already established service user groups
- Undertaking discovery interviews to establish service user’s experiences
- Continuing to raise awareness of safeguarding across the borough
- Monitoring the use and quality of advocacy services

**PREVENTION**
It is better to take action before harm occurs

- Undertaking Safeguarding Adults Reviews as agreed by the board
- Arranging a programme of events to share the learning from SARs, DHRs and SCRs undertaken in the borough
- Developing a robust Pressure Ulcers prevention strategy and ensuring this is understood and embedded
- Researching into Domestic Abuse perpetrator programmes
- Further awareness raising in relation to familiar domestic abuse in older adults and signs to be aware of

**PROPORTIONALITY**
The least intrusive response is appropriate to the risk presented

- Researching and developing evidence based approaches to support and improve practice
- Enabling restorative justice and Family Group Conferences to be undertaken
- Linking with other boards in the borough and across London to ensure priorities are aligned and shared
- Developing guidance around positive risk taking
- Ensuring there are appropriate links between housing and Safeguarding Adults to ensure concerns are shared especially in relation to rough sleepers
**PROTECTION**

Support and representation for those in greatest need

- Commissioning a piece of work focusing on the safeguarding theme of social isolation
- Embedding Liberty Protection Safeguards across the borough
- Ensuring there are robust systems in place to support children moving into adult services across all areas
- Continuing to deliver training on Modern Slavery across all partner organisations

**PARTNERSHIP**

Services working together with their local communities to help in preventing, detecting and reporting neglect and abuse

- Holding a Safeguarding Adults Month and Conference
- Partners presenting case studies at the board to make safeguarding more real
- Jointly developing a Prevent protocol with the Safer Greenwich Partnership for staff and residents
- Breaking down barriers to support operational staff to work across departments and organisations

**ACCOUNTABILITY**

Accountability and transparency in delivering safeguarding

- Partners presenting data at the board to improve understanding and taking action to address issues arising
- Ensuring multi-agency case file audits are undertaken to check that Making Safeguarding Personal is embedded in safeguarding processes
- Ensuring each agency has an appropriately designated board member and they are assigned one of the priorities and actively work to support and deliver improvements
- Ensuring further engagement with GPs and Prisons
Safeguarding Adults Board Themes for the next four years

The board agreed to focus each year on a theme in relation to safeguarding in Royal Greenwich. The three themes below have been agreed by the board:

**2020-21/22**

**Social Isolation**
- Social isolation describes the absence of social contact and can lead to loneliness.
- Many things can prevent people from leaving the house and having contact with other members of society, such as:
  - Long-term illness and disabilities
  - Transport issues
  - Unemployment
  - Domestic abuse
  - Self neglect and hoarding

**2022-23**

**Safeguarding and Mental Health**
- Mental health is an important consideration in safeguarding. One in 4 people in the UK will experience a mental health problem each year, and just as our bodies can become unwell so can our minds.
- All areas of safeguarding will have an impact on adult mental health.

**2023-24**

**Hate crime**
- The term 'hate crime' can be used to describe a range of criminal behaviour where the perpetrator is motivated by hostility or demonstrates hostility towards the victim's disability, race, religion, sexual orientation or transgender identity.
- It doesn’t always include physical violence. Someone using offensive language or posting abusive or offensive messages online is also hate crime.
Getting Involved

If you live in the Royal Borough of Greenwich and would like to become involved in the work of the Royal Greenwich Safeguarding Adults Board, we would like to hear from you. Our Communication and Engagement Group provide an opportunity for residents to share their stories and views. This helps other people stay safe from abuse and neglect and helps the Safeguarding Adults Board to improve safeguarding services.

If you would like to get involved, please contact us via safeguarding-adults-board@royalgreenwich.gov.uk
Tel: 0208 921 2378
Or write to us at
Royal Greenwich Safeguarding Adults Board
The Woolwich Centre
2nd Floor, 35 Wellington Street
London
SE18 6HQ

If you are worried that an adult at risk in the Royal Borough of Greenwich may be being abused, or could be harmed or exploited contact: Health and Adult Services, Royal Borough of Greenwich
Phone: 020 8921 2304 (9am to 5pm) or 020 8854 8888 (out of hours).
Email: aops.contact.officers@royalgreenwich.gov.uk

If you feel immediate help is needed from one of the emergency services, call 999.
The phone number for non-urgent calls to the police is 101.