

# ALERT

## TRADING STANDARDS

Date: 26/07/2019



Royal Greenwich Trading Standards have been made aware of a scam phone call from people claiming to be from the "HMRC" the scammers are using the following phone number; 0300 300 2233 which is a genuine number used by the Greenwich carers centre.

The callers are using a variety of techniques to try and get money from unsuspecting victims, including making claims that tax is owed or tax credit. They are calling more than once and this has taken place all over the Country.

Some victims have been told to pay the money owed immediately or they will be arrested.

- Never give any private information away over the phone or on email.
- If you're concerned you've been scammed, get in touch with your bank to inform them **immediately**.
- You can also call your phone provider to see if the call was genuine.
- You would never receive a call regarding tax or tax credit in this way.

If you have been a victim of a scam please report it to Action Fraud using the details below.

### BLOCKING NUISANCE CALLS

The Telephone Preference Service (TPS) is a FREE service. It is the official central opt out register on which you can record your preference not to receive unsolicited sales or marketing calls.

For more information, contact the TPS on 0845 070 0707 or at [www.tpsonline.org.uk](http://www.tpsonline.org.uk)

### WHERE TO REPORT

Protect others by reporting incidents like this to us on 0208 921 8223 or email [tradingstandards@royalgreenwich.gov.uk](mailto:tradingstandards@royalgreenwich.gov.uk)

Action Fraud- <https://www.actionfraud.police.uk/> or 0300 123 2040

Or call Citizens Advice consumer service on 03454 04 05 06  
(Monday – Friday 9am – 5pm)