

Take this opportunity to shape health and social care services to meet local needs.

Get involved by becoming a 'supporter' of Healthwatch Greenwich and make a positive change



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- www.healthwatchgreenwich.co.uk



Helping you make the best use of health and social care services

## Who we are

Healthwatch Greenwich is an independent consumer champion for health and social care services.

Healthwatch will give people a powerful voice in influencing the delivery and design of local services. Not just people who use them, but anyone who might need to in the future.



## What we do

- Listen to your views and experiences of local health and social care services
- Use those views to Write reports on what services are doing well and those not doing well and make recommendations on how services can be improved
- Make those views known to the professionals who plan, commission, deliver and monitor services so that your voice is part of decision making
- Visit publically funded health and social care services to talk to patients, service users, carers and staff
- Provide you with information and signposting about your choices and what to do when things go wrong.

## How we do it

- Keep you informed of important health and social care news
- Go out and talk to local people about their needs and experiences of services
- Ensure there are different ways in which you can tell us your views
- Represent your views on important decision making boards
- Work with partners to ensure services meet local needs
- Tell you how your comments have made a difference



## How you can get involved

- Register free to become a Supporter of Healthwatch Greenwich and receive regular ebulletins, event invitations and updates on our work
- Share with us your experiences of local health and social care services
- Volunteer in Healthwatch activities